Pro Tan®
EUROPE Since 1987

TERMS & CONDITIONS

Performance Brands Europe Kft.

1131 Budapest, Szent László út 178. fszt. 1.

Effective date: 2026-01-27

1. Scope and Acceptance

These Terms & Conditions govern all bookings and services provided by Pro Tan Europe through its online booking platform. By completing a booking, you confirm that you have read, understood, and accepted these Terms & Conditions, which form a legally binding agreement.

2. Booking Rules

All bookings are event- and federation-specific and valid only for the selected competition. A booking becomes effective once submitted and confirmed by the system. Users are responsible for ensuring that all provided personal and booking-related information is accurate.

3. Pricing and Event Dependency

Prices, available services, currencies, and payment structures may vary depending on the competition and federation. The prices and options displayed during the booking process are final and binding for that booking.

4. Payment Methods and Settlement

Payments may be processed through third-party payment providers including PayPal, Stripe, and SimplePay. Available payment options depend on the event configuration and may include full payment, half payment, reservation fee, or payment at on-site registration. In the case of half payment or reservation fee, the remaining balance is payable on site at registration.

5. Fees and Charges

Transaction fees, late fees, walk-in fees, and Refund Lock fees may apply depending on the event and selected payment option. Reservation fees are non-refundable in monetary form or as a voucher, except in cases where Refund Lock applies. All other listed fees are non-refundable under any circumstances.

6. Services and Extras

Services may include tanning and beauty services, as well as optional extras. Priority Appointment, Flexible Appointment, and VIP Appointment fees are non-refundable. Event photo interest is an informational request only and does not constitute a purchasable or refundable service.

7. Service Modifications and Refund Fees

Services may be modified within the allowed modification period shown in the user profile. Adding services may require additional payment. If a service is removed via the profile, a refund handling fee of EUR 15 is applied for each removal. For payments made in Hungarian forints (HUF), this fee is calculated by converting EUR 15 using an exchange rate determined by Pro Tan Europe and communicated during the booking or modification process.

8. Refunds and Cancellations

If you do not attend the event and do not inform us at least one (1) day before on-site registration, your booking will be considered a NO SHOW. In case of a NO SHOW, no refund can be issued and any purchased Refund Lock becomes invalid. Refunds are always calculated based on the regular service price only.

9. Competition Week Cancellation

In case of cancellation during the competition week, a deduction of fifty percent (50%) of the refundable amount will be applied in the currency of the original payment.

10. Refund Types and Timing

Monetary refunds are available only if a Refund Lock was purchased. In such cases, monetary refunds are processed after the competition and completed no later than fourteen (14) days after the event. Without a Refund Lock, any eligible refund is issued automatically as a voucher. The Refund Lock fee itself is non-refundable.

11. Vouchers

Vouchers are issued automatically by the system, valid for one (1) year, usable once in a single transaction, and redeemable for services and products at any future competition. Voucher-based refunds are issued immediately.

12. Event-related Communication

By completing a booking, you acknowledge that you may be contacted regarding event-related information, service updates, and optional services connected to the competition, including photography services. Such communication does not constitute general marketing.

13. Liability

Pro Tan Europe shall not be held liable for missed appointments due to late arrival, incorrect information provided by the user, or circumstances beyond reasonable control.

14. Amendments

Pro Tan Europe reserves the right to amend these Terms & Conditions at any time. The version in force at the time of booking shall apply.

15. Governing Law

These Terms & Conditions are governed by the applicable laws of the operating country of Performance Brands Europe Kft.